

# Strategies to Reduce DIDO

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## Disclosure Statement:

The presenters for this presentation have disclosed no conflict of interest related to this topic

# ABOUT BAYHEALTH

- Bayhealth's mission is to improve the health status of all members of the Bayhealth community
- Bayhealth is a technologically advanced not-for-profit health care system with more than 3,200 employees and a medical staff of 400+ physicians.



- Magnet designated 2015
- Central and Southern Delaware's largest health care system,
  - 2 Hospital System
  - 1 Freestanding ED
- Bayhealth is an affiliate of Penn Medicine for Heart and Vascular, Cancer and Orthopedics
- In Fiscal Year 2019, Bayhealth recorded
  - 104,109 emergency department visits
  - 19,118 patients admitted to beds
  - 2,195 births
  - \$49.5 million in unreimbursed care to patients.



# Objectives:

1. Discuss acute stroke patient time goals
2. Define roles and responsibilities
3. Identify reasons for possible delay

# Acute Stroke Care Treatment Time Goals

- GWTG- Stroke Registry new measure: STK-OP-1
  - Transfer DIDO goal of 120 minutes
- January 2019 implemented D2N goal of 45 minutes **or less**
- EMS & ED clinicians buy in- true collaboration from all

# Roles and Responsibilities

- When possible- Neurology reviews imaging in real time
- Neurology calls CSC neuro-interventionalist
- ED physician completes EMTALA form

# Bayhealth DIDO Times

- Kent Campus: 17 transfers; median time 155
  - Sussex Campus: 11 transfers; median time 194
- Benchmarks
- Delaware hospitals: median time 187
  - All hospitals: median time 173



# Additional Reasons for Delay

- WEATHER
- TRANSPORT AVAILABILITY

# Questions?



THE DRIVE IS *here.*<sup>®</sup>